

## Employee Perks & Discounts FAQ

Where do I go to see all the perks and discounts available?	<a href="https://frgperks.benefithub.com/">https://frgperks.benefithub.com/</a>
What is our Referral Code?	2MIML8
What is BenefitHub?	This site is <b>ONLY for perks and discounts</b> . It does NOT house any healthcare benefit information.
What if I forget my user ID and/or password?	You can click "Forgot Password?" on the main page. Or contact BenefitHub's customer service at 866-664-4621 or by email <a href="mailto:customercare@benefithub.com">customercare@benefithub.com</a>
What discounts are available?	There are 100's of offers both nationally and local discounts based on your zip code. Example: hotels, entertainment, electronics, events, etc.
How do I get the discount on an offer?	<p><b>Coupon Code:</b> Some offers require you to enter a discount or coupon code when you check out on the merchant website. That code is listed in the offer details when you click on the offer.</p> <p><b>Cash Back:</b> Some offers give Cash Back as the discount. Your Cash Back is automatically added to your account 30-45 days after your purchase.</p> <p><b>Automatically Applied/Get Deal:</b> In some cases, the discount will have no coupon code. No discount code will be listed. The discount will be automatically applied by clicking on "Get Deal".</p> <p><b>Special Instructions:</b> Some offers will have special instructions listed in the offer description.</p>
Can I change the language on the perks site?	Yes. Once you have created an account, click on the user name in the right hand corner and select "Change Language (Beta)" from the drop down menu. Select the language you wish to translate and click "Translate"
What is Cash Back?	Receive discounts and actual cash back on everyday purchases and big ticket items, from appliances, to school supplies. There are hundreds of items in the marketplace that not only offer a discount but Cash Back too! The cash back amount can range from 1%-10% for every dollar spent or it may be a fixed amount.
How do I redeem my Cash Back?	Click the Cash Back icon in the upper left hand corner. Click the green Redeem Cash button. Click the blue Next button to proceed and follow the remaining instructions.
How much Cash Back do I have to have before I can request it?	You must have a minimum of \$10.00.
How do I receive my Cash Back?	A check is sent from BenefitHub to you by first class mail.
Can my family and friends use this site?	This is specific for Flynn Restaurant Group active employee's only.
How many times can I use the site?	Unlimited.
If I have questions on the site or discounts available, who do I contact?	BenefitHub's customer service at 866-664-4621 or by email <a href="mailto:customercare@benefithub.com">customercare@benefithub.com</a>